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| Our Approach to Visitors – A Guide for WelcomersThe Cathedral is first and foremost a church. Its prime purpose, as a religious foundation, is to provide worship every day of the year.  |
| It has a special place in the consciousness of the City and surrounding area as a (mediaeval) building of outstanding historical and architectural significance, and as a unique repository of hundreds of years national and local history. The Cathedral attracts visitors from all over the world and their visit should create a lasting and entirely positive impression, and be a source of wonder and inspiration, whether specifically religious or not.The Cathedral, as a church, is open to everyone: all who wish to attend its Statutory Services are welcome. |
| OUR ATTITUDE TO OUR VISITORS |
| The Cathedral aims to achieve excellence in all that it does, and to ensure that events and services are conducted with professionalism and efficiency. Our wish is to be welcoming, open and friendly to all our visitors of whatever nationality, whatever their reason for coming whether as a worshipper, a pilgrim, a visitor or a shop customer. We should treat all our visitors at all times with warmth, courtesy, tact, patience and helpfulness. Remember, any tourist may also have a spiritual or religious reason for coming. Our staff and volunteers are important ambassadors for the Church’s values and its reputation: their skills and abilities, and the quality of the welcome they provide, are crucial to the success of our mission.  |
| It is the policy of the Dean and Chapter that any member of the public who wishes to come into the building for prayer is allowed to do so at any time when the Cathedral is open to the public. You should deal with such requests respectfully and without questioning their validity, directing the visitor to the area which is set aside for prayer. |