**Sample Cloister Club Volunteer – Role Description**

All volunteers will be recruited following the Cathedral safer recruitment policy. When they are on duty they will be identifiable by wearing a Cathedral identity badge and lanyard.

**ROLE:** Cloister ClubVolunteer

**SUPERVISION:** The Canon Chancellor.

**TIME COMMITMENT:**Volunteers for Cloister Club will be added to a rota. They will be consulted about their availability in good time and there will be the flexibility to arrange swaps, etc. In any given week there will be at least one leader and two other volunteers.

**PURPOSE OF THE ROLE:**

To ensure a safe, happy and playful environment for children left in care during services. To join in planning Cloister Club activities and to have a say in the direction of the group. There will be regular planning meetings (e.g. once a term).

**VOLUNTEER PROFILE:**

* Commitment to the Anglican faith.
* Enthusiastic about the Cathedral
* A positive, friendly, helpful attitude;
* Willing to undertake training;
* Able to operate as part of a team and to take instruction;
* Aged 18 or over
* Able to use initiative and judgement within procedure boundaries
* To support the phased re-opening of the Cathedral after the Covid-19 pandemic lockdown.

**DUTIES**

Volunteers on the rota will share in the following tasks on their allotted weeks:

* Prepare the Chapter House (or other arranged space) by getting out of the Cloister Club cupboard the equipment for the creche (soft play mats, toys) and anything required for the Cloister Club teaching and craft activities;
* Be around in the congregation shortly before the 10am Eucharist to answer queries from new families and encourage children in the congregation to join in;
* Lead the children out at the appropriate point of the service;
* Supervise the creche or Help the leader for the week with that week’s activities;
* Lead the children back into the service at the appropriate point;
* Help tidy up the Chapter House after the service.

Volunteers who have indicated that they are happy to lead some sessions will also:

* Prepare a teaching session and related activities (e.g. a game, craft, or song) for the designated week. (Guidance can be given on this task).

Additional roles (some of these could be held by the same person):

* One volunteer will have responsibility for safeguarding.
* One volunteer will have responsibility for the rota.
* One volunteer will be the designated leader, to receive communications from the Cathedral, and to convene meetings etc.

**EXPECTATIONS:**

* An understanding of and empathy with the operations of a working Cathedral as we emerge from lockdown.
* To adhere to all government and on site social distancing guidelines.
* Volunteers at the Cathedral are expected to be in sympathy with the aims and purpose of the Anglican Church.
* Volunteers are representatives of the Cathedral and should at all times treat other volunteers, staff and visitors with respect and consideration. Volunteers should expect the same treatment in return.
* Volunteers are expected to dress and conduct themselves appropriately for the environment in which they are assisting.
* Volunteers should be familiar with the Cathedral Health and Safety Policy and the Safeguarding Guidelines.
* Volunteers are expected to notify their Manager if they are unable to attend for their volunteering session.

**TRAINING**

All volunteers must undergo

* Safeguarding Training – Level C0

Cloister Club Volunteers also require

* Enhanced DBS check

Induction training which will include

* Health & Safety
* Fire
* Security
* 1st Aid (role dependant)

**The Cathedral is committed to safeguarding children, young people and**

**vulnerable adults**

**SAFEGUARDING RESPONSIBILITIES**

* Implement safe and healthy working practices
* Risk assess all activities
* Listen to other workers and volunteers
* Protect yourself
* Tell the Cathedral Safeguarding Rep or Clergy of any safeguarding concerns, however minor.
* Attend any Safeguarding training at the appropriate level for your role
* Induct and train others where this is possible.

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| **Do** | **Don’t** |
| * Report all concerns about safety or well-being of an individual to the The Cathedral Safeguarding Rep, The Diocesan Safeguarding Team or to the Police (where there is an immediate risk of harm to a person) * Carry out a personal risk assessment for lone working if appropriate * Keep a written record of all incidents or disclosure (signed and dated) | * Offer confidentiality when you have a duty to report all concerns for safety * Investigate disclosure; simply get clarification of detailed and report the information shared |

**BENEFITS**:

* Active participation in the life of the Cathedral
* Excellent training, including occasional access to experts and specialists
* Meeting and sharing knowledge with visitors from across the world
* Skills and CV development
* A digital parking permit on the Cathedral’s ANPR system for use when on duty on a first come, first served basis
* Refreshments available (see bullet point 6 of additional information).
* Access to 2 of the 10 free tickets allocated to Volunteers per Cathedral organised event on a first come first serve basis;
* 10% discount in the Cathedral Shop and Café.

**SPECIFIC BENEFITS:**

* You play an important role in helping facilitate the Cathedral’s emergence from lockdown.
* You become part of a passionate and dedicated team.
* You play your part in a historic moment in the life of the Cathedral.

**SPECIFIC TRAINING:**

* Attend a bespoke training/induction session prior to starting your first shift.
* Depending on additional advice received from the UK government or Church of England, you may be required to attend additional sessions.

**ADDITIONAL COVID-19 INFORMATION:**

Every member of staff and volunteer must also take responsibility for their own personal safety and that of other.:

* If you are advised to shield by the government we do not recommend that you volunteer.
* Volunteers must not have shown any symptoms at least 14 days in advance of attending.
* If you have any symptoms including a dry, persistent cough, high temperature or loss of smell and taste you must not attend and should seek medical advice and inform the Cathedral immediately.
* Volunteers will be asked to adhere to guidelines and protocols around personal hygiene and social distancing.
* Volunteers may be required to wear PPE.
* Refreshments are not able to be provided. Volunteers will need to bring their own to avoid cross contamination.
* Dress code is smart casual and your ID badge must be visible at all times. You are recommended to wash and change your clothes each day

*Reviewed December 2020*